

Urology Consultants

Mr. Jones, clinics at Gloucester, Stroud, Tetbury and Berkeley.

Mr. Patel, clinics at Gloucester and Lydney.

Mr. Okeke, clinics at Gloucester, Cheltenham and Dilke.

Mr. Gilbert, clinics at Cheltenham, Gloucester, Bourton-on-the-Water, Moreton-in-Marsh, Cirencester.

Mr. Kinder, clinics at Cheltenham, Gloucester, Tewkesbury, Winchcombe, Fairford, Cirencester.

**About your follow-up
appointment at the
Urology Clinic**

GHPI0954_01_09

Author: Urology

Review due: January 2012

When you attend the clinic for an appointment and it is considered necessary for you to be seen again, your doctor will inform you of when he/she would like you to come back.

Before you leave the clinic you will be handed an appointment booking form to give to the receptionist. The booking form will provide staff with all the necessary information required to make a timely appointment for you.

When will I receive my 'follow-up' appointment?

To avoid unnecessary cancellations you will receive your appointment in the post approximately 5 weeks before you are due to be seen.

If, however, the doctor wishes to see you within 5 weeks you will be given an appointment before you leave the department.

Is there anything I can do to assist the booking of my appointment?

Your doctor will have given you an indication of when your next appointment will be. To help us make an appointment that is convenient for you and the doctor it would be very useful if you could let us know the following as soon as possible:

Specific dates that may be inconvenient for you to attend, such as holidays, change of address or contact details.

We will do our very best to provide you with a suitable appointment, but it may not always be possible for you to see the same doctor each time.

What should I do if I cannot attend my appointment?

If you have to change your appointment please do so as soon as possible so that we can re-arrange your appointment as close to the time requested by the doctor, within the availability of the clinics.

If you cannot attend you should contact the Urology Appointments Booking Office on Tel: 08454 225979 to arrange another appointment.

Attending your appointment

We try very hard for you to see the doctor as near to your appointment time as possible but unfortunately there can sometimes be unavoidable delays, therefore please allow at least 1 hour for your appointment.

Should I bring anything with me for my appointment?

- It might be useful to bring something to read or listen to with you.

- Light refreshments are available

Parking.

- Parking facilities are available and are pay on foot. There are also designated disabled parking.

Useful telephone numbers:

Urology Appointments Booking office
08454 225979

Opening hours

Monday – Friday

9:00am – 3:30pm