

Gloucestershire Hospitals



NHS Foundation Trust

# COPD Assisted Discharge Scheme

Gloucestershire Hospitals NHS Foundation Trust

## GP Review

January 2005 – May 2005

*Patient & Public Involvement Department  
June 2005*

COPD Assisted Discharge Scheme  
Gloucestershire Royal Hospitals NHS Foundation Trust  
General Practitioner Review 2005

Introduction

This report provides a summary of the results from the COPD Assisted Discharge Scheme General Practitioner Survey. The survey was distributed to GP's who had patients discharged home with the scheme. This survey took place during January 2005 to May 2005.

The survey was carried out to gain an understanding of

- GP awareness of the scheme
- Information provided about the scheme
- Improvements in communication about the scheme
- Additional information

A postal questionnaire was distributed to GP's with a stamped addressed return envelope to the Trusts Patient & Public Involvement Department. 64 questionnaires were distributed and 54 were returned giving a response rate of 84%

The satisfaction levels within this report were calculated using a five point scale:

- 4 point for the maximum scale, e.g., excellent or very easy; and
- 0 points for the lowest scale, e.g., very poor or very difficult

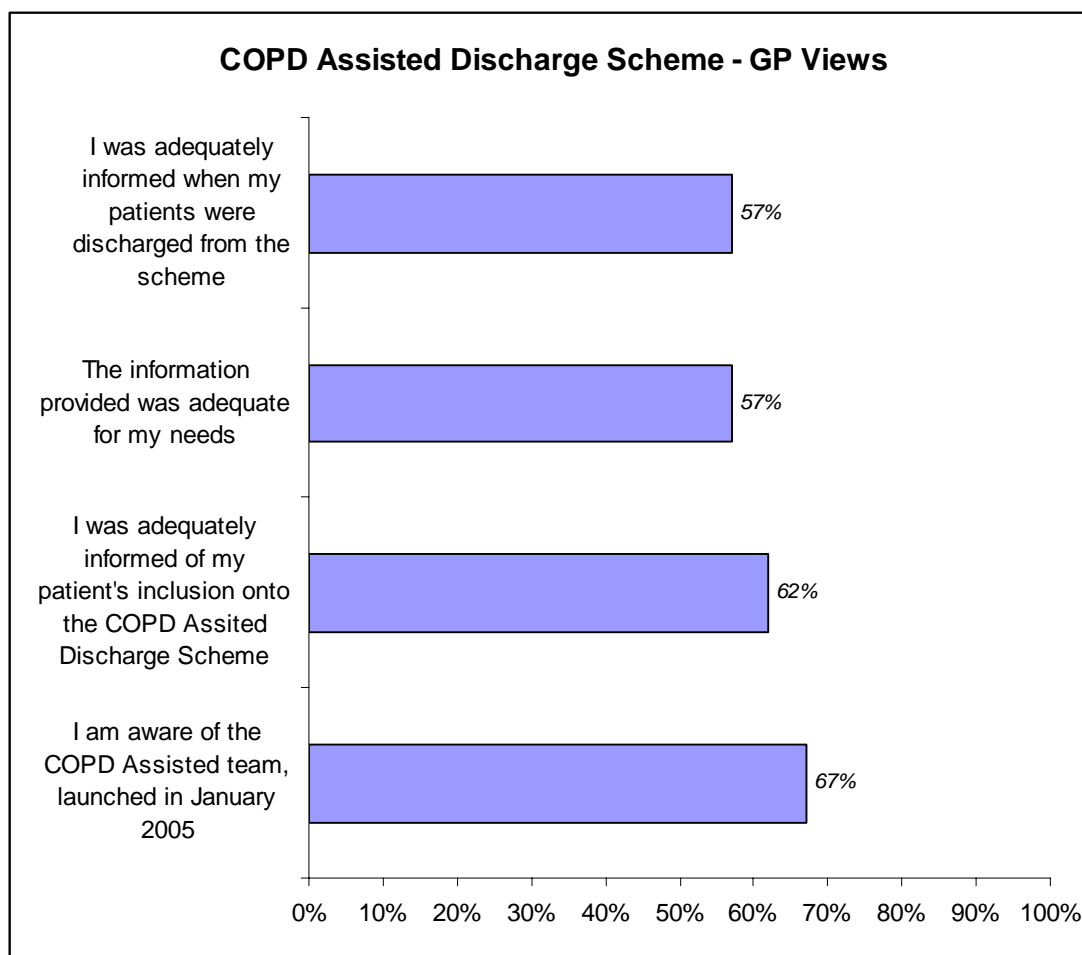
The satisfaction level was calculated as the ratio of the actual score to the maximum possible score, expressed as a percentage.

Report Summary

- General awareness of the scheme is low amongst GP's and further information is required
- When used the scheme is useful and helpful
- The scheme does not prevent re-admissions

## Main Report

Graph 1 illustrates the GP's views regarding information and awareness of the scheme.



Graph 1

Respondents were given the opportunity to provide free text comments relating to improvements in communication and any further comments regarding the scheme. The results are listed below.

Are there any improvements that could be made regarding communications and the information provided to you? (27 comments)

Make it clear, fast and include follow-up and management plan with possible future treatment
Information sent to GP and not nurse so only available when problems occur
Not aware of the scheme
More info about exactly what is being provided
Communication - and quicker please really do need to know day patient

discharged
A useful service was provided. Further advice/liaison re follow up care would be helpful
Has very little contact with it so far
Continue the scheme, it was very helpful
Would help to add columns for expected values +% of predicted values to spirometry table. Would also help to give clear statement of disease stage (Gold)
I am only aware of one patient who was well summed up, but I have already been looking after him for many years
When LTO3 should be used Patient was anxious that nebulous was going to be disconnected by COPD team, I had not information but said I doubted this would be done if not suitable
Not noticed, sorry
One of my patients says he didn't fully understand about the scheme. He struggled to manage at home when he went home and became quite depressed
I have not had any contact with this service that I am aware of
I can't recall who it was sorry
Wouldn't mind a summary of the original information in hard copy – original lost
Was informed that they had been discharged, but pt still very weak. I was not actually consulted
I have not had any patients on the scheme
Wasn't aware of it until a letter came through about a patient included on the scheme
As not many patients involved yet, I'd be happy to discuss on the phone if you'd like to give us a call
Regrettably I didn't see info about this scheme, it may have been sent but simply passed me by
Maybe I didn't have any patients on this scheme
I didn't know about COPD assisted discharge scheme
This is new to me
More information on progressions
Yes, I would like more immediate communication?? Please call, liaise or fax info
In summaries 1) recent spirometer would be useful and 2) record of response to 2/52 steroid trial are very useful to in

Do you have any further comments to make regarding the COPD Assisted Discharge Scheme? (25 comments)

Which patient is this enquiry referring to
Good idea
A very good service, thanks for the short questionnaire
Never heard of it

Was away from oct to mar 05, so probably my fault
Very good idea, better to stabilise patients in their own home as the condition are so different from in-patient care
I am very supportive of any community assistance in dealing with a large pool of COPD patients
A written treatment plan, held by the patient would be good (if that is done already I have not seen it) Availability of pulmonary rehab/breath easy group would help This is a helpful service for out patients and a step in the right direction.
Continue the good work
I think the only patient I had on this scheme was readmitted and died within a week or so, therefore my comments could not be helpful
Good plan probably a few initial hiccups only
No, too early to tell
Keep trying
It concerns me that there isn't the easy opportunity for consultants to service once the patient has left hospital but on the other hand I do appreciate long and frequent hospital admissions have many disadvantages
Patient readmitted quite rapidly as did not continue to recover
Good idea
Seems of little value in my experience of my patient and her husband. Did not prevent readmission
Good scheme
Not sure what it does or how to contact them
I don't recall having any patients discharged on this scheme
More information please
Not aware I've had anyone in it
Useful
Seems to help in the "revolving door" scenario of frequent admissions/discharges